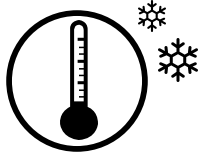


Community Cold Weather Response Plan for Individuals Experiencing Homelessness



Cold Weather Alert:

This plan is not triggered by a specific temperature. Individuals are encouraged to use their judgement about the temperature and weather conditions, as well as the safety and wellbeing of individuals.

Do you see someone on the street in need of assistance?

Is it a life threatening emergency?

Call 911



They need assistance, but not an emergency response. Call:

Here 24/7: 1-844-437-3247

Guelph Police Service non-emergency line: 519-824-1212
Wellington County OPP non-emergency line: 1-888-310-1122

I'm looking for an emergency shelter at any time of day...

Adults (25+ years) & Families

Day (8am-8pm) Call: 226-821-3345
Night (8pm-8am) Call: 519-837-0080

Youth (16-24 years)

Call: 519-837-3892



Warm-up Locations

Where	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
23 Gordon Emergency Shelter (23 Gordon St.) 8:00 PM - 8:00 AM (7 days a week - intake done upon arrival)						
Royal City Mission (50 Quebec St.) 11:00 AM - 7:30 PM (Monday - Saturday)						CLOSED
Guelph City Hall (1 Carden St.) 8:30 AM - 4:30 PM (Monday - Friday)					CLOSED	CLOSED
Main Guelph Public Library (100 Norfolk St.) 9:00 AM - 9:00 PM (Monday - Thursday)				9 AM - 5 PM (Fri & Sat)		1 PM - 5 PM
All other Guelph Public Library Locations* 9:00 AM - 8:00 PM (Monday - Thursday)				9 AM - 5 PM (Fri & Sat)**		1 PM - 5 PM

*(380 Eramosa Rd., 1 Starwood Dr., 650 Scottsdale Dr., 21 Imperial Rd. S, 100-31 Farley Dr.)

**21 Imperial Rd. S. library is open until 9:00pm on Fridays

Holiday Hours

All emergency shelters & Royal City Mission:

No change to hours

Guelph City Hall:

Closed on Dec 27, Dec 28, Jan 3, Feb 21, April 15, April 18

Guelph Public Libraries:

Dec 24 closed at 1pm, closed Dec 25 & 26, Dec 31 closed at 5pm, closed Jan 1.

Meals



Hope House:

10:00am breakfast Monday - Thursday (closed Dec 27)

Royal City Mission:

1:00pm lunch & 6:30pm dinner Monday-Saturday



www.gwpoverty.ca