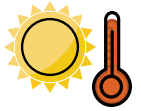


2022 Community Hot Weather Response Plan for Individuals Experiencing Homelessness



Hot Weather Alert:

This plan is not triggered by a specific temperature. Individuals are encouraged to use their judgement about the temperature and weather conditions, as well as the safety and wellbeing of individuals.

Do you see someone in need of assistance?

Is it a life threatening emergency?

Call 911

They need assistance, but not an emergency response. Call:

Here 24/7: 1-844-437-3247

Guelph Police Service non-emergency line: 519-824-1212
Wellington County OPP non-emergency line: 1-888-310-1122



I'm looking for an emergency shelter at any time of day...

Adults (25+ years) & Families

Day (8am-8pm) Call: 226-821-3345
Night (8pm-8am) Call: 519-837-0080

Youth (16-24 years)

Call: 519-837-3892



Cool-down locations in Guelph

Where	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
23 Gordon Emergency Shelter (23 Gordon St.)	8:00 PM - 8:00 AM (7 days a week - intake done upon arrival)						
Youth Emergency Shelter (18 Norwich St. E)	24/7 (7 days a week)						
Royal City Mission (50 Quebec St.)	12:00 PM - 7:30 PM (Monday - Saturday)						CLOSED
Hope House (10 Cork St. E)	8:30 AM - 4:00 PM (Monday - Wednesday)		8:30 AM - 6 PM		CLOSED		
Chalmers Downtown (41 Macdonnell St.)	CLOSED	10 AM - 12 PM	CLOSED				
Guelph City Hall (1 Carden St.)	8:30 AM - 4:00 PM (Monday - Friday)					CLOSED	10 AM - 4 PM*
Guelph Public Library West End Branch (21 Imperial Rd. S)	9:00 AM - 8:00 PM (Monday - Thursday)				9 AM - 9 PM	9 AM - 5 PM	1 PM - 5 PM
All other Guelph Public Library Locations**	9:00 AM - 8:00 PM (Monday - Thursday)				9 AM - 5 PM (Fri & Sat)**		CLOSED

*Please note: City Hall will also be open on Sundays from 10am - 4pm when heat warnings are issued by Environment Canada. Heat Warnings are issued when 2 or more consecutive days of daytime maximum temperatures are expected to reach 31°C or warmer and nighttime minimum temperatures are expected to fall to 20°C or warmer.

** (100 Norfolk St., 380 Eramosa Rd., 1 Starwood Dr., 650 Scottsdale Dr., 100-31 Farley Dr.)

Meals



Hope House: 10:00am breakfast Monday - Thursday
Royal City Mission: 1:00pm lunch & 6:30pm dinner Monday-Saturday
Chalmers Downtown (41 Macdonnell St.): Tuesdays 10am - 12pm

Holiday Hours

Hope House: Closed Aug 1 & Sept 5
Royal City Mission: Closed May 23, July 1 & Aug 1
Guelph City Hall: Closed July 1 & Aug 1
Guelph Public Libraries: Closed July 1 & Aug 1